



Job Description

RE:Start Support Worker

Post:	RE:Start Support Worker (West)
Responsible to:	RE:Start Team Leader
Work location:	Based in Northampton but covering the whole of the west of Northants
Salary range:	£28,933.11 FTE
Contract:	Permanent
Hours:	1 x Full-time (37h/week)

About The Reach Partnership

The REACH partnership is an umbrella organisation of Northamptonshire based youth counselling and emotional wellbeing support agencies. The REACH partnership delivers a range of counselling and support services to young people. The partnership is commissioned to deliver mental health support to young people transitioning from adolescent to adult services.

RE:Start Team

Youth Works, on behalf of the REACH partnership of Youth Counselling services in Northamptonshire have been commissioned by NHS Northamptonshire to deliver a service to support young people making the transition from Child and Adolescent Mental Health Services to Adult Mental Health Services.

This can be a difficult and challenging time for many young people. Support will be offered to young people via a referral system. The service will introduce young adults to the comprehensive crisis pathway available across Northamptonshire, and will ensure co-produced, personalised Safety Plans for each young adult, to help avoid unnecessary attendance at emergency departments. Progress will be monitored through an agreed outcome measure.

The Service uses a 'Personal Assistant (PA)' approach to ensure a flexible, holistic approach to care. It will have the capacity to work with CYP from 16 years - building trust and gaining a robust understanding of needs - and to remain involved with young adults up to the age of 25 to ensure a gradual transition into adulthood.

The ethos and culture of the service will be solution-focused, strengths-based, personalised, flexible and will be able to work with a complex set of needs, regardless of diagnosis.

There are two teams of support workers, one in the north of the county and one in the west.

Job Purpose

To support the development of and deliver the RE:Start service to young people in the West of the county.

General Duties

1. Deliver a range of quality support services including assessment, casework, workshops and activities and signposting based on the presenting needs of the client group.
2. Ensure a clear referral pathway into the service is maintained.
3. Provide casework support to a caseload of clients.
4. Ensure personalised safety plans are completed for all clients.
5. Adopt a person approach to the work, based on the I Thrive and trauma centred principles.
6. Offer ongoing support with related issues e.g. housing, finances, access to education, employment or training, socialization and community support, support with any drug or alcohol issues through direct support and signposting. Support the development of a local database of agencies regarding signposting.
7. Ensure all monitoring outcomes data is recorded and input.
8. Contribute to the presentation of monthly statistical reports and any written reports, case studies and summaries of service delivery.
9. Contribute to 3 monthly evaluation reports for the service.
10. Support and ensure the input of users into the service development through a user group.
11. Participate in regular team meetings and ensure that team meeting minutes are read and acted upon
12. Contribute to sharing practice and specialised information and support through county briefings and collaborations.
13. Collaborate effectively with GPs, local NHS providers (e.g. CAMHS etc tbc) to receive and make appropriate referrals.

Organisation Duties

14. Adhere to and remain current with The Lowdown's policies and procedures which include but are not limited to: Equality & Diversity; Safeguarding; Health& Safety; and Confidentiality.
15. Attend weekly meetings with line manager and monthly clinical supervision with a trained clinical supervisor.
16. Undertake all relevant administrative tasks.
17. Attend any other additional meetings and training as required